

## BACKGROUND

UCH Logistics is a dynamic, customer focused provider of specialist logistics services to the airfreight industry. Since our establishment in 2000, we have built a reputation for offering reliable time-sensitive and next day transport services at competitive prices.

Our aim is to provide a holistic service allowing you to Import, Export \& transport your cargo throughout the UK \& Ireland.

## SERVICES

。SAME DAY SPECIALS
We provide a fast, efficient and reliable same day delivery service throughout the UK. Whether your consignment is time critical, valuable or hazardous, we can provide you witha dedicated service to ensure your freight is collected and delivered on time.
All our drivers are CO trained, as a minimum, as required by the DfT / CAA. They have an excellent knowledge of the UK road network, supported by the latest in-cab information systems.

You can monitor everystage of your delivery from pick-up to arrival and we will inform you immediately of any unforeseen delays.


EXPORTPACKING
UCH Export Packersisour dedicated packingdivision, specialising in export packing and bespoke case-making. Refer to our Export Packers brochurefor moreinformation.


CUSTOMS BROKERAGE
accredited operates a fully eath ETSF facility at both and Manchester Airport. Along with our Customs Clearance and T1 services, we are able to provide you with an end-to-end solution for your Customs requirements.

(1)nextdardelivery UCH Logistics is a nationa airfreight carrier. We specialise in next working day deliveries or collections across the UK mainland. Anumber f premium add-ons are available to complement this service:

- AM, PM,timedservices
- Cash on Delivery (COD) service
- Delivery/collection of hazardous goods (subject to class and transport category)
- Tail-liftdeliveries

Curtain-sider deliverie

## $\rho_{c}$ <br> TEMPERATURE CONTROL

UCH Cold Chain, our Temperature Controlled division, provides amultiemperature solution for your frozen, chilled \&ambient cargo

## 0 XRAY/ETD/REMOTEETD/ FREDDs <br> UCHExportfacilities utilise the latest

 security screeningtechnology. We have our own XrayandETD onsite, offer remoteETDservices and have Free Running Explosive DetectionDogs (FREDDs) which provide a less intrusive method of secondary screening.If there is a particular service you require that is not detailed, please do not hesitate to contact us on sales@uchlogistics.co.uk

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HOW TO CALCULATE YOUR CHARGE
(Basic Rate +(kg Rate * Weight) + Surcharge) * Fuel Surcharge $=$ Total
SURCHARGE


## NAL SERVICES

(Price applies to limited nited quantity only.For IADR please email quotes@uchlogistics.co.uk for price and availability)

Off-airport/early closing bond collection for onward delivery
 London area congestion charge (where applicable) .... $£ 5$
Sunday airline collections for next day delivery service (subject to trunking connections) are achieved under published standard tariff rates
COD: Cheque
Cash

## AM/PM DELIVERIES


Zone $4,5 \& 6$ $\begin{array}{r}\mathrm{f} 15 \\ £ 20 \\ \hline\end{array}$ Zone 7\&8 . $£ 20$
timed deliveries
TMED DELIVERIES
Zone $1,2 \& 3 \times \square$
Zone 4
Zone 5
Zone $5 \times \pm 45$

## SAME DAY COLLECTIONS




All Collections \& Deliveries are subject to a surcharge. *Please refer to the services \& surcharges section.

## NOTES

Cargo that is required for collection prior to midnight could attract a surcharge.
Fuel Surcharge is calculated on the total booking price of any transport related service, including any additional charges added to the booking. Fuel surcharge does not apply to Screening, Warehouse Handling or Storage - visit our website for further information
'Heavy weight' weekend collections by prior arrangement only.

## GENERAL INFORMATION

- All zonal collection \& delivery services are based on a five day working week (Mon-Fri), excluding Bank and Public holidays. Consignments on weekends and holidays can be arranged with our operations staff, subject to special rates
- All consignments are subject to a standard volume charge of
$6 m^{3}=1000 \mathrm{~kg}$.
- Any Hazardous freight collected loose must be over-packed and shrink-wrappedto pallet(s) for travel. If cargo is not and shrink-wrapped to paliet(s) for travel.II fargo is not
appropriately packaged UCH will not accept liability for damage
- Collections from one area for onward delivery to another will be charged as separate jobs (one for collection, one for delivery), unless prior arrangement is made for a special delivery (where possible due to location).
- False calls are charged in full, according to the booked weight or volume (whichever is greater)
Waiting times will be charged as per our tariff
- Scottish bound shipments must be at UCH by 6 pm in order to on the day of booking, a special airline retrieval booking will be required. Price on request.
- Saturday import collections and Export deliveries are
arranged as specials only.


## SERVICE DETAILS

NEXT DAY - Normal working day
deliveryor collection between 9 am \& 5 pm .
AM - Delivery or collection at any non-specific time between $9 \mathrm{am} \& 1 \mathrm{pm}$. PM - Delivery or collection at any non-specific time between $1 \mathrm{pm} \& 5 \mathrm{pm}$. TIMED - Delivery or collection within 1 hour window of the requested time etween 9 am and 3 pm on working days C.O.D. - Cheque or cash on delivery. Cheques must not be made payable AZ
HAZ - Any job that is considered
Hazardous under the Carriage Dangerous Goods by Road Regulatio and requires a HAZ aware driver, will be subject to a hazardous surcharge. For full ADR trained driver please contact quotes@uchlogistics.co.uk for prices and availability.
WAITING TIME - to ensure UCH can continue to provide cost competitive rates we cannot be delayed by the customer when loading / unloading
freight. UCH allow 15 minutes after which there is a waiting time surcharge.

## FREIGHT SIZES

We will cover freight up to 2 metres ong, 1.2 metres wide and 1.7 metre
high. Any freight in excess of these dimensions is considered "out of gauge" and can be handled subject to quotatio \& specific arrangement. In addition,
any consignment needing a curtain sider, tail-lift or any other special consideration will be subject to prio arrangement and quotation. Berkshire SL30NW

## FALSE CALLS

Our vehicle timetables are organised by location and the greater of either weight or volume, and are subject to collections.
If we have scheduled a collection to a vehicle and the freight is not
availableor cancelled, this can cause a reduction in revenue that is difficult to replace. This can cause major delay that could jeopardise further consignment deadlines. Therefore, in most cases we need to make a charge equal to the booked weight / volume and relevant loss of revenue.
If the delivery is refused, particularly with heavy or bulky freight, then the freight has to be kept on the vehicle, limiting load space and vehicle not only charge for the aborted job. but also for any reduced availability of space or time which translates to a $50 \%$ uplift of the booking fee for the return.

- Delivery into an Airline will be subject to our Export tariff. All Export cargo delivered into an airline will be made known Ay UCH unless explicitly requested otherwise.
- All cargo is assumed to be stackable unless specifically stated otherwise. Any cargo that is non-stackable requires quotation prior to booking.
- All loose cargo collected from handling sheds are subject to pallet exchange. Pallets used to deliver loose cargoto a $£ 6$ fee per pallet. If pallets are available for exchange, no fee is applicable.
- All access and site restrictions that hold bearing onvence type and/or equipment requirements must be advs tod avoid
the point of booking and stated on transport notes to avo service failure.
- Export documents must be securely attached to any cargo UCH cannot be held responsible for mis laid documents if they are not attached securely to the cargo.
Any Imports where the volume or gross weight is under declared by more than $30 \%$ will be subject to a $50 \%$ uplift on the original booking fee.


## UCH LOGISTICS LTD

Colnbrook Cargo Centre, Old Bath Road, Colnbrook,

Tel:01784242824 Fax:01784818124
Registered in England \& Wales No. 4130090 Member of the Road Haulage Association No: 18327 Regulated Agent No: GB/RA/00864-01
Standard Trading conditions copies available on request.
SPECIALDELIVERY SERVICES
SAMEDAY
We offer competitive rates for same day deliveries or collections.
DEDICATED VEHICLESERVICE
UCH can also offer the use of a single, dedicated vehicle for delivery or collection of your consignment, subject to prior arrangement and vehicle availability.
Rates for both of the above are subject to prior arrangement with a member of our operations staff.

## OTHER SERVICES

- Specialised vehicles - Tailifts, rollerbeds, flat-beds, etc by quotation only and is subject to availability
- Specials by arrangement
- 24 hour freight handling facilities
- Load/unload sea freight containers
- Airline pallet building eg AKE, PMC PAG
- AWB printing for remote agent

